

**DUKE OF WELLINGTON,
UTTOXETER ROAD, BLYTHE BRIDGE
TESCO STORES LTD**

Servicing and Car Park Management Plan

- 1.1 This Servicing Management Plan (SMP) has been prepared by Transport Planning Associates on behalf of Tesco Stores Limited. This document has been prepared to illustrate the manner in which the site will be managed to facilitate safe deliveries to the store and the associated safety measures to be applied. The plan ensures that the site will be serviced in a safe manner which does not result in any detriment to the free flow of traffic or public amenity.

2.0 GENERAL DELIVERY MANAGEMENT

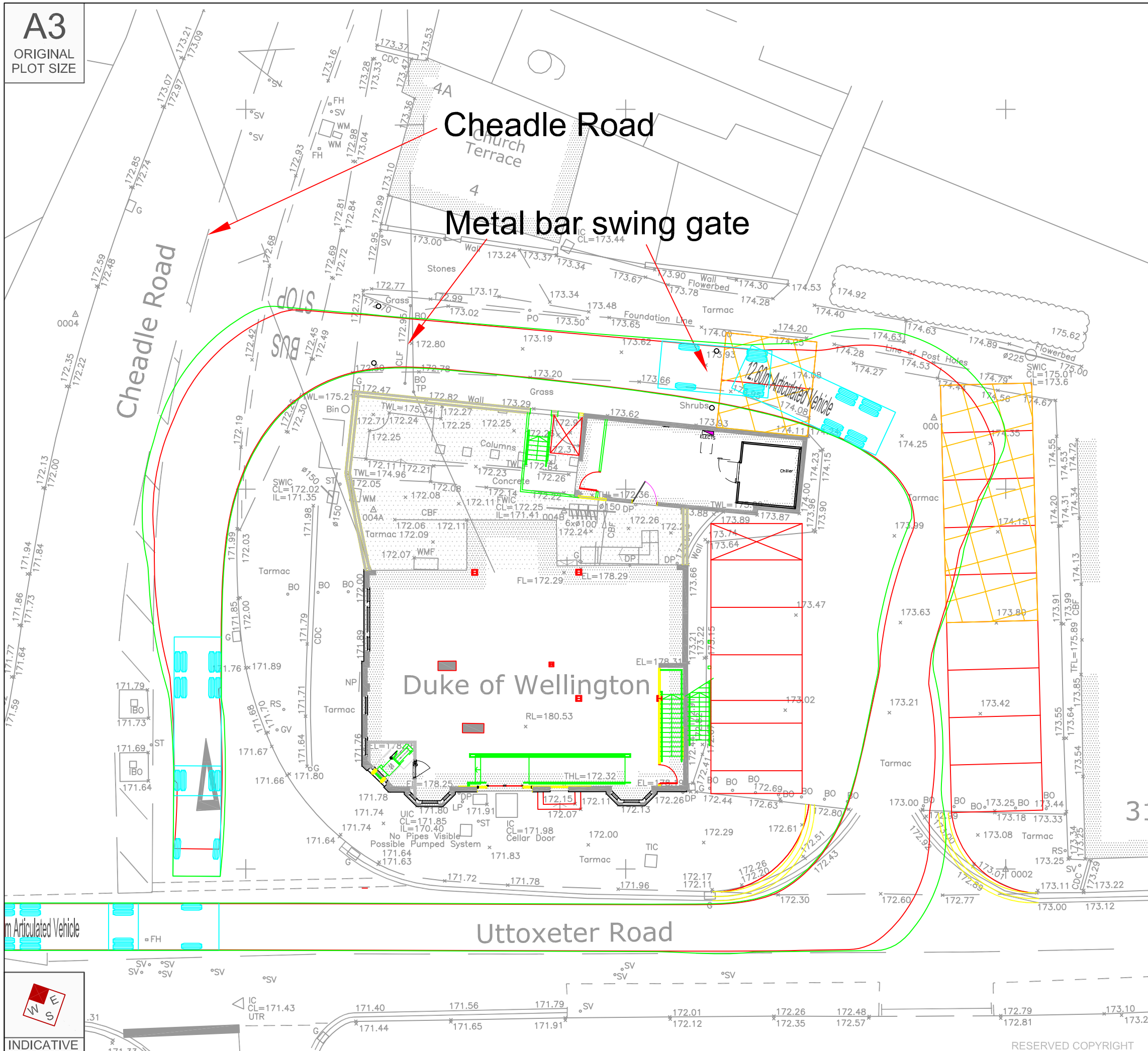
- 2.1 The delivery route to the store will be eastbound or westbound via the A521 – Uttoxeter Road. All service vehicle drivers will be required to follow this route unless directed otherwise by an appropriate authority. All delivery vehicles will egress the store via the service yard at all times by turning left onto Cheadle Road and then turning either left or right onto A521 Uttoxeter Road.
- 2.2 Tesco have confirmed that there will be around four delivery vehicles per day comprising of mail, bread, newspaper, refrigerated and ambient goods. The deliveries will be made using a mix of standard rigid, large rigid, arctic vehicles and vans. The longest vehicle that will service the site will be 12.60m in length. The use of larger vehicles reduces the number of deliveries required throughout the day and therefore there is more scope to schedule deliveries outside of peak periods.
- 2.3 All delivery vehicles will unload in approximately the position indicated in **Figure 2.1**.
- 2.4 The store manager will receive daily emails confirming delivery times for the following day. The store manager will cordon off seven car parking spaces 10 to 15 minutes before the estimated time of arrival. As soon as the delivery vehicle has parked three of the spaces will return to customer use, with the remaining four being returned to customer use after the delivery has been completed.
- 2.5 Clear instructions for deliveries made using vehicles fitted with tail lifts will be provided to staff to ensure that other members of staff assist as appropriate during unloading/loading operations and to ensure that pedestrian safety is maintained at all times.

- 2.6 Cage marshalling will be provided within the store and car park until such time as they can be immediately loaded or unload at the tail lift of service vehicles.
- 2.7 The end operator will return its own packaging and general refuse to off-site depots by utilising returning delivery vehicles.
- 2.8 Deliveries will be arranged to be spread throughout the day reducing the chance of two vehicles unloading at the site at any one time, and will not take place during peak operational periods. Deliveries will not take place before 1000 or between 1430 and 1900, with the exception of newspaper deliveries which will occur early morning but will be made via a transit van or similar and park in a normal customer car parking space. Deliveries will take place no later than 2100.
- 2.9 Tesco Stores Ltd will also arrange for delivery drivers to be redirected to avoid congestions that may otherwise occur if two large delivery vehicles arrive at the site at the same time.

3.0 GENERAL CAR PARK MANAGEMENT

- 3.1 As set out in **paragraph 2.4** above, the store manager will cordon off seven car parking spaces 10 to 15 minutes before the estimated time of arrival. To help ensure that the car park is used by Tesco Express customers only for a short period of time and can be cleared to accommodate delivery vehicles, the on-site car park will be managed and monitored by a car park management company.
- 3.2 A '20 minutes free parking (no return within one hour)' parking restriction will be implemented and notices informing customers will be displayed in the car park. An example is included at **Appendix A**. A penalty charge will be given to those vehicles contravening the parking restrictions. Tesco has implemented similar parking restrictions at other Tesco Express format stores.

FIGURES



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NOTES:
1. This drawing is based upon Factor 9 Design site layout drawing received on 9th May 2012.

KEY
 Parking spaces to be cordoned off for arrival of delivery vehicle

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Tesco Stores Ltd

PROJECT:
**UTTOXETER ROAD,
BLYTHE BRIDGE,
STOKE-ON-TRENT**

TITLE:
**Swept Path Analysis for a 12.6m
Articulated Delivery Vehicle**

STATUS:
INFORMATION

SCALE: 1:200	DATE: 15-07-13	DRAWN: NH	CHECKED:	APPROVED: NH
JOB NO: 1109-60	DRAWING NO: Figure 2.1	REVISION: A		

APPENDIX A



euro car parks

You have told us that you can't always find a parking space when shopping at our store, to make more spaces available the following conditions apply

20 Minutes Free Parking

(no return within 1 hour)

If your vehicle remains in this car park for more than 20 minutes you agree to pay a

£70 Parking Charge

IMPORTANT USER NOTICE

Euro Car Parks is solely engaged to provide a traffic space maximisation scheme. We are not responsible for the car park surface, other motor vehicles, damage or loss from motor vehicles or users safety. For all enquiries contact ECP 24hr Help desk 0870 907 9777

**Managed by
Euro Car Parks Ltd
Telephone
0870 907 9777**