
From:
Sent: 25 January 2022 10:34
To:
Subject: RE: External Consultation Letter - App ref SMD/2022/0033

ST Classification: OFFICIAL PERSONAL

Good Morning,

Thank you for your consultation(s).

To help provide a greater service, we have decided to create a dedicated email account for our Statutory Consultations and customers wanting to build over or close to our sewers.

Please submit all future consultations to our new account: We'll be updating our website and application forms ASAP, to reflect the changes and provide the relevant information. In addition, we are working hard on having our phone lines live, so everyone can contact us easily if they need a chat. Thank you for your continued support, it's very much appreciated.

We are currently unable to physically supply application packs and forms to customers whose works might be affecting or be affected by public sewers. We will continue to advise where properties fall into our usual categories but would ask your assistance during this difficult time to ensure customers are able to do all the right things so that they aren't disadvantaged in the longer term.

Can you please re-send the attachment, and we will gladly assess your consultation.

Kind Regards

Building Over Team
Network Solutions
Developer Services

-----Original Message-----

From:
Sent: 25 January 2022 07:45
To:
Subject: RE: External Consultation Letter - App ref SMD/2022/0033

ST Classification: OFFICIAL PERSONAL

Hiya,

This is in the West area but we don't handle extensions anymore.

The info I send is:

Good day,

Due to a change in processes, we will no longer be looking at domestic extensions under the planning application process. Domestic extensions are dealt with by Building Regulations, and if an asset is affected by the works, then the applicant will need to contact the Buildover team within Networks Solutions team at STW to discuss the proposals. The email address for the Buildover team is:

Kind regards,

Asset Protection.

So might be worth having that to send info back, as that's all I would do (saves the passing it around then) to encourage the applicant to get in touch with yourselves 😊

I'll send the info back for this one.

Rhiannon 😊

-----Original Message-----

From:

Sent: 24 January 2022 10:46

To:

Cc:

Subject: FW: External Consultation Letter - App ref SMD/2022/0033

ST Classification: UNMARKED

-----Original Message-----

From:

Sent: 24 January 2022 10:02

To:

Subject: External Consultation Letter - App ref SMD/2022/0033

Please find attached document

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