

Access Statement for Roaches Tea Rooms & Restaurant

1.0 Introduction

- 1.1 The Roaches Tea Rooms is an award winning family run business located on the south-western edge of the Peak District National Park at Upper Hulme near Leek, Staffordshire.
- 1.2 Nestling on the hillside of Hen Cloud which is part of the spectacular Roaches, the Tea Rooms are situated 300 metres above sea level with breathtaking views stretching over the valley, Tittersworth Reservoir and far across to the Wrekin and Welsh Mountains.
- 1.3 The Roaches Tea Rooms serve an excellent range of teas, coffees, chilled drinks, alcoholic drinks, breakfasts, light meals, lunches, Sunday lunches, afternoon teas, homemade cakes and desserts. Available by request are evening meals with again full range of alcoholic drinks.
- 1.4 All food is freshly prepared and we are proud to have been awarded 5 Stars in the Food Hygiene Rating Scheme by the Food Standards Agency and Staffordshire Moorlands District Council.

2.0 Location and Access

- 2.1 Roaches Tea Rooms are 4 miles north from the nearest town of Leek and 10 miles south of Buxton. They are about three quarters of a mile from the main road, the A53, which runs between Leek and Buxton. The Tea Rooms are situated uphill half a mile from the hamlet centre of Upper Hulme on Roach Road at Paddock Farm.
- 2.2 The tea rooms may be accessed easily by car, van, lorry, coach and bicycle or even on foot from walkers on the Roaches. Buses may be caught about a mile away on the main road, the A53, near Blackshaw Moor which run between Leek and Buxton regularly.

3.0 Car Parking & Lighting Facilities

- 3.1 The tarmacadam car park provides for 20 to 25 parking bays a large number of which are accessible by the disabled.
- 3.2 The car park may be accessed via the main driveway which leads from Roach Road about 30 metres away.
- 3.3 The car parking area is on one level and has stone wall boundaries to three sides
- 3.4 There are powerful outside sensor lights which automatically come on after dusk on the patio and also over the courtyard on the east side of the building (residential outside wall by the driveway). There is also a 'Dusk till Dawn' lamp at the entrance to the car park which is on every night all night. There are two lamps on the driveway to provide additional lighting on the driveway and near the entrance from Roach Road when required.
- 3.5 Internally within both the Tea Rooms and Kitchen areas two safety lights are fitted which will illuminate automatically in the case of an emergence or if the power is cut.

4.0 Tea Rooms Main Entrance

- 4.1 From the car park the Main Entrance into the tea rooms is easily seen and accessible, approximately 10 metres away from the car parking spaces depending on location of the vehicle. There is an 'Open/Closed' sign to the left of the door as an indication to visitors.
- 4.2 There are 4 steps from the car park up to the patio area in front of the tea rooms: width 183.5cm, depth 20cm. These are followed by large paving slabs for about 2 metres to the door entrance. Alternatively there is a disabled ramp to the left of the steps (when facing the tea rooms) leading to the patio area which averages 120cm in width and is paved with slabs.

- 4.3 The entrance door has a ramp suitable for wheelchairs and is a normal hinged wooden door with handle. The width and height of the door is 77.4cm and 175cm respectively.
- 4.4 Visitors are greeted and assisted and shown to suitable seating if required.
- 4.5 The flooring of the Tea Room is short, hard-wearing brown carpet and level throughout.
- 4.6 Lighting is natural and/or provided by light bulbs.
- 4.7 There is no public telephone on the property but in an emergency, guests may ask to use our telephone situated inside the Tea Rooms.

5.0 Tea Rooms Interior

- 5.1 There are various wooden tables which can seat between 2 and 8 people. Some of the tables have a central support column while the majority are trestle tables having four corner legs and which can fit wheelchairs.
- 5.2 There are three rooms in use:
 - 5.2.1 The initial Tea Room which visitors first enter has a number of tables with chairs and space in between to walk through or take a wheelchair. Most of the furniture is dark wood. The fire resistant ceiling is white and has two light fittings, each with three energy saving bulbs fitted. There is a wooden counter and matching shelving unit which houses the till and a number of drinks and display coolers. There is also a large wooden worktop where hot and cold drinks can be prepared. The majority of the walls are a pale green colour with one feature wall a darker shade of green.
 - 5.2.2 The Conservatory is adjoined to the left of the Tea Room and has number of tables with chairs. Two sides of the room are a stone

wall whilst the other two sides of the conservatory are glazed with hard wooden frames.

- 5.2.3 The Parlour is to the right of the main tea room and is on the same level as the rest of the Tea Rooms with easy access through the adjoining wide door. It has two windows, a red patterned carpet, cream walls and radiator. There are again a number of tables with chairs and access space in between.
- 5.3 There are four radiators between the three rooms which are heated by the oil fired central heating system.
- 5.4 Outside seating is provided on the paved patio and herb garden which is easily accessible from the car park and the main door of the tea rooms. The outside patio area is level and on the same level as the interior tea rooms. The seating is wooden outdoor furniture with some of the tables trestle-like with separate wooden chairs or benches. The tables are suitable for wheelchairs. There is one round table with seats attached and a single picnic bench again with seats attached.
- 5.5 Menus are provided on each table using font size 14. A large blackboard with Daily Specials with prices is written and put in each of the rooms. The Staff are happy to help with reading or any queries.
- 5.6 Food is homemade and dietary requirements are catered for as requested and where possible. We offer a full Gluten free menu and there is also a separate Children's menu.
- 5.7 The Tea Rooms are non-smoking inside as compliant with the Law. Although it is preferred that smoking does not take place outside on the patio, visitors may be asked to smoke in the car park instead.
- 5.8 The inside and outside of the Tea Rooms are all on one level with a small ramp at the entrance door to the Tea Room to ease the access of the disabled and those in wheelchairs.

- 5.9 The Tea Rooms have waitress service indoors. Customers sitting outside are asked to come and order at the counter, food and drinks will then be taken out to them.

6.0 Toilet & Baby Changing Facilities

- 6.1 Toilets are situated outside the Tea Rooms across the tarmac car park, about 20 metres away and on the same level as the car park. Between the patio area and car park are four stone steps each about 20cm in depth.
- 6.2 There is a purpose-built Disabled toilet room 176cm by 192cm. The door is 1m in width. There are four grab rails by the toilet and sink plus another on the inside of the door.
- 6.3 Next door are separate Ladies and Gentlemen rooms each with one toilet and sink, the Men's toilet also having a urinal. The floor surfaces are quarry tiles. All toilets have mirrors and electric hand dryers.
- 6.4 The Ladies toilet room has a table with a baby changing mat.

7.0 Dogs

- 7.1 Dogs need to be kept on a lead outside the Tea Rooms and are not allowed on the garden of Paddock Farm which is private property. They may be exercised along Roach Road outside of the property and not in the adjoining fields without permission of the Farmer.
- 7.2 There are a couple of water bowls for dogs on the patio outside the Tea Rooms.
- 7.3 Assistance dogs are permitted inside the Tea Rooms. Dogs other than assistance dogs are only allowed outside the Tea Rooms on leads.

8.0 Evacuation Procedure

- 8.1 In the case of fire, visitors and staff will evacuate through the main entrance and move to the top of the front lawn by Roach Road.
- 8.2 A Green Fire Exit Sign with a directional arrow is sited on the wall near the main door and a safety light.
- 8.3 Visitors will be alerted by staff and assisted if necessary. If necessary the door in the 'Dry Store' to the rear of the tea rooms or conservatory door will be used.
- 8.4 A practice of the Fire drill is scheduled twice a year with all staff trained in what to do in a state of emergency. All records are kept for six years.

9.0 Local Mobility Services and Wheelchair Hire

Red Cross, Leek	01538 399882
Easy Living Mobility, Leek	01538 272003
Leek Moorlands Hospital, Leek	01538 487100

10.0 Local Taxi Numbers

Leek Link	01538 399999
Taxi Co.	07093 302560
Moorlands Private Hire	01538 386435
Country Wheels	01538 260012
Teletaxis	01538 383383
Allied Taxis (Buxton)	01298 72123
ABC 7 Seater Taxis (Buxton)	07966 571032
Macclesfield Taxis	01625 462284

11.0 Contact Address, Telephone numbers and Email Address

Address: Roaches Tea Rooms & Restaurant
Paddock Farm
Roach Road
near Leek
Staffordshire Moorlands
ST13 8TY

Telephone: 01538 300345

Email: karen@roachescottages.co.uk

Website: www.roachestearooms.co.uk
www.roachescottages.co.uk

Grid reference: SK006612

Emergency numbers: 01538 300145 or 07743 472550

If you require any other details about our tea rooms, please contact us. We welcome your feedback to help us continually improve so if you have any comments please phone 01538 300345 or email karen@roachescottages.co.uk