

ALTON TOWERS RESORT - HOTEL EXTENSION

Operational Assumptions informing the layout and design

Guest Arrival

The guests will park in the new proposed car park adjacent to the Hotel Extension entrance. Guests will unload their vehicles at the roundabout and then follow the public footpath located at the south west of the carpark and follow it through the hotel garden and enter via the east entrance to the hotel.

Check-In

The guests check-in will be at the reception area within the new hotel extension lobby as you walk in the new entrance on the eastern elevation. The reception desk will be situated on the left as guests enter the new main entrance. The area will also contain storage and luggage areas, reception seating, and a shop.

The Accommodation

The hotel will be made up of accommodation that will provide for 5 to 6 sleepers. This includes a main room with a double bed and small seating area, a bathroom including a bath with shower, and a separate sleeping area for children that contains a bunk bed with a truckle bed below that can be pulled out if needed. A total of 74 bedrooms are proposed with a breakdown as follows: 63 standard rooms, 3 DDA standard rooms, 6 suites, 2 DDA suites. The DDA rooms offer a fully DDA compliant WC and bath/shower. The DDA suites offer the same double and bunk beds with an additional sofa bed - therefore potentially sleeping up to 7.

F&B Offering

The hotel extension will contain a café/bar with a seating area in the main lobby with a separate pass directly to the restaurant. There will also be a restaurant with approximately 200 covers and associated kitchen facilities. The kitchen contains built in freezer and cold store and has access to a cellar and dry store. The seating area of the restaurant looks out over a sunken garden.

Entertainment Area

The ground floor will feature a dedicated area which will be utilised by Alton Towers Resort entertainment. This is approximately 250m² and can be viewed directly from the bar area.

Staff / Back of House

The ground floor will have an area for staff to use during their breaks. There will be a staff green room with a small kitchenette and male/female changing rooms. There will also be an office for the Housekeeping and F&B Manager to use for day to day work duties.

Access to the refuse store will be through the back of house area and will be accessed from the kitchen, without passing through the main restaurant or lobby areas, and will include a small screened off service yard.

There is a service lift close to the deliveries entrance and all BOH corridors are between 1800mm and 2000mm wide to optimise movement.

Delivery

The proposed delivery route for the Hotel extension is via the back of the conference centre and will be landscaped to screen this Back Of House (BOH) area off. Deliveries will be set down at the existing hotels delivery area to the south west of the conference centre and then sent down a new access road to the hotel extension for drop off.